

RESERVATIONS & MULTI-RIDE CARDS



SAVE A SPOT

Washington State Ferries

*The new and enhanced vehicle reservation system offers accounts tailored to customers. Sign up for a **Premier Account** to make a reservation and use a **vehicle ReValue Multi-Ride card** to pay for travel.*

Premier Accounts

Premier Account customers will have access to reservation spaces set aside specifically for them. A Premier account customer must have a ReValue multi-ride card for their vehicle. Premier Account customers do not have to pay a deposit for their reservations. However, they will be billed the deposit amount if they do not use their reservation and do not travel for the remainder of the operating day.

How to Get a Premier Account

There are two requirements for Premier Accounts.

- 1. Purchase a vehicle and driver ReValue Multi-Ride Card for the Port Townsend-Coupeville route**

ReValue cards automatically replenish with 20 one-way trips for vehicles after you have used up your existing rides or after the 90 day expiration.

- 2. Register your credit card with WSF**

When the new website becomes available on June 13, 2012, you will be able to set up your account online and register your credit card.

How to Purchase a ReValue Multi-Ride Card

You can purchase a vehicle and driver ReValue Multi-Ride Card online:

www.wsdot.wa.gov/ferries/wave2go.

Click "buy now," select Port Townsend-Coupeville, and scroll down to ReValue.

You can also purchase a ReValue card by calling customer service at 888.808.7977. ReValue cards will be mailed to you.



Washington State
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Important Things You Should Know

- » Premier Account customers will be able to use a vehicle and driver multi-ride card to pay for travel with a reservation.
- » You will be required to pay a deposit for your reservation if you do not have a Premier Account. Your remaining fare will be due at the time of travel.
- » You will be able to use *passenger* multi-ride cards or monthly passes to pay for additional passengers in your reserved vehicle.

For Assistance

WSF Customer Service staff is available via phone at 888.808.7977 or email at wsfinfo@wsdot.wa.gov from 5am to 9pm this summer to assist you in learning how to use the new system, answer questions and help you make, change, and cancel reservations.

American with Disabilities Act (ADA) Information:

Individuals requiring reasonable accommodations may request written materials in alternate formats or other reasonable accommodations by contacting Susan Moriarty at (206) 515-3481. Persons who are deaf or hard of hearing may contact the sponsor through the Washington Relay Service at 7-1-1.

Title VI Notice to Public: WSDOT ensures full compliance with Title VI of the Civil Rights Act of 1964 by prohibiting discrimination against any person on the basis of race, color, national origin or sex in the provision of benefits and services resulting from its federally assisted programs and activities. For questions regarding WSDOT's Title VI Program or to file a complaint, please contact the Title VI Coordinators, George Laue at (509) 324-6018 or Jonte' Sulton at (360) 705-7082.



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